

*Want to listen and read
on your telephone?*

Try Relay Missouri CapTel[®]

CapTel[®] Service

- A **Relay Missouri** service is offered to qualifying residents of Missouri
- Fast and accurate word-for-word captions of everything said to you over the phone.
- Enjoy natural telephone conversations

CapTel[®] Captioned Telephone

- Bright, easy-to-read display
- Simultaneously hear and see captions
- Amplified up to 40dB when using captions

For more information about CapTel:

- Visit relaymissouri.com or captel.com

Relay **MO**
Relay Missouri dial 711

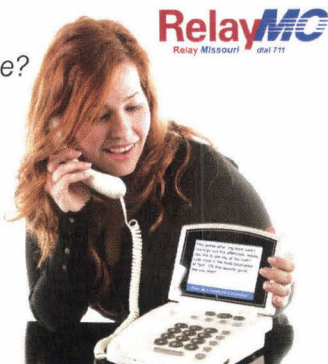
Relay Missouri is provided by Sprint.
CapTel is a registered trademark of Ultratec, Inc.

*Are you tired of saying
"What?" while on the phone?*




Try Sprint CapTel® 800i

*The new CapTel® 800i works like
a telephone, but it also connects
to the Internet to display captions
during your conversation. You can
listen to what the other party says
while reading the captions.*

relaymissouri.com



Which solution is best for you?

	CapTel® 800	CapTel® 800i	WebCapTel®
			
Lines on display screen	Up to 15 lines of text (depending on font size selected)	Up to 15 lines of text (depending on font size selected)	Depends on your browser window and font style
Spanish captioning available	Yes	Yes	Yes
Phone services supported	Analog phone line	Analog, DSL, VoIP, FIOS, Digital cable phone service	You use your own phones and phone service to make calls
Ability to save text of conversation	Yes (up to 480 lines of text)	Yes (up to 480 lines of text)	Yes - you can review & save the entire conversation on computer
Ability to dial the CapTel user directly (without dialing a toll-free number to access the service)	With two-line, Yes. If CapTel phone is not hooked up to 2 phone lines then CapTel user must have the caller must dial 877-243-2823 first then dial the CapTel user's number second.	Yes	No. Caller must dial 800-933-7219 to connect to the WebCapTel user.
Two-line CapTel capabilities	Yes	Yes	No
Requires high-speed Internet connection	No	Yes	Yes
Can be connected to a computer monitor	No	No	Your computer monitor displays captions
Ability to adjust font size	Yes	Yes	Yes
CapTel service fee	No charge	No charge	No charge
Handset amplification	Up to 40dB gain*	Up to 40dB gain*	Depends on your phone capabilities
Works with ALDs (headsets, neckloops, etc.)	Yes	Yes	Depends on your phone capabilities
Ability to caption voice mail & answering machine messages	Yes	Yes	Voice mail only
Display screen	Color	Color	Color
Captions provided	Over telephone line	Over Internet connection	Over Internet connection

* When not using captions, max amplification is capped at 15dB.

Sprint
CapTel

Learn more about captioned telephone services at:

- www.relaymissouri.com
- www.sprint800.com



Reach customer service at:

- (888) 269-7477 (Voice/CapTel/TTY)
- captel@sprint.com (E-mail)

To see if you qualify for a free CapTel® phone, contact:

- MO TAP for Telephone
Attn: Stacy Brady
Missouri Assistive Technology - Telephone
- (816) 655-6704 (Voice)
- (816) 655-6711 (TTY)
- stacyr.brady@att.net (E-mail)
- www.at.mo.gov/tap_telephone.html

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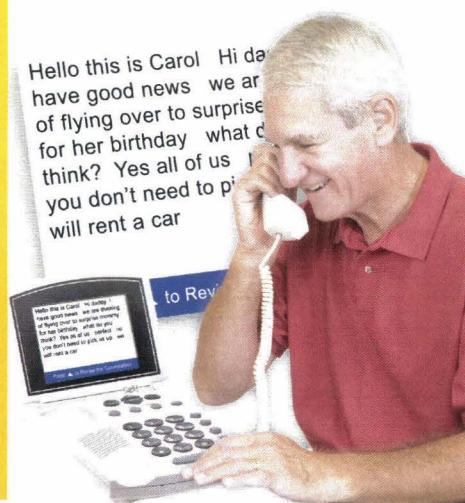
Although CapTel can be used for emergency calling, such emergency calling may not function the same as traditional 911/6911 services. By using CapTel for emergency calling, you agree that Sprint is not responsible for any damages resulting from errors, delays, malfunctions, interruptions or failures in accessing or attempting to access emergency services through CapTel, whether caused by the negligence of Sprint or otherwise. Coverage not available everywhere. Offers & service plan features not available in all markets/initial locations or for all phones/networks. Other restrictions apply. See www.sprintcaptel.com for details. © 2011 Sprint. Sprint and logos are trademarks of Sprint. CapTel and WebCapTel are registered trademarks of J2 Interactive, Inc. Other registration marks are the property of their respective owners.

RelayMO
Relay Missouri dial 711

Free Captioned Telephone Services

Do you struggle with understanding others on the phone?

We've got the solution for you...



Sprint
CapTel

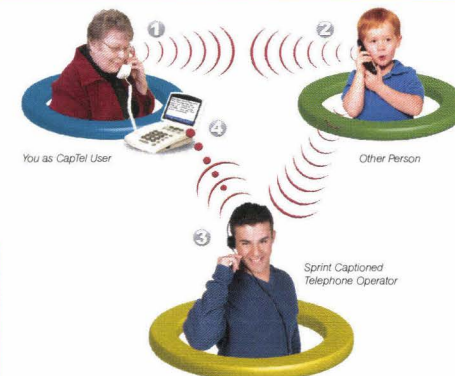
“What? Can you repeat that, please?”

Do you... ■ have difficulty hearing on the phone?
■ misunderstand conversations due to background noise?

Have you... ■ said “I’m sorry, I can’t hear you?”
■ been depending on others to help you with phone calls?

If you answered YES, we've got the solution for you. Sprint's captioned telephone services allow you to LISTEN and READ captions of everything said during your phone conversations.

How Captioned Telephone Service works



- 1 You speak directly to the other person on the telephone.
- 2 The other person speaks directly to you.
- 3 The Sprint captioned telephone operator transcribes the other person's spoken words into text using voice-recognition technology.
- 4 You listen to the other person on the telephone while reading the captions of what they say on the display screen.